



Electronic Field Communication

Information

eFC Number: 06-00147

Date: Thursday, March 23, 2006

Subject: 2005 RX-8 Final Quality Inspection - shortages / overages of parts and spark plug information

Originating

Name: Mike Allen

Dept: Product Support

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Summary: Inform dealers how to obtain / return parts for the 2005 RX-8 FQI program and spark plug differences.

See Also eFC Number(s):

, , , , ,

Dealer Communication: Yes ☒

Additional Contacts: Darrel Chin

eFC Type:

Concur:

Sales Operations: ☐

John Encheff

Fixed Operations: ☒

Communication

DATE: March 22, 2006

ATTENTION: Mazda Parts, Service and Sales Managers

SUBJECT: 2005 RX-8 Final Quality Inspection - shortages / overages of parts, and spark plug information.

Recently, a parts shipment (spark plug sets, FQI sheets and FQI tags) may have been sent to your dealer based on the number of 2005 RX-8 vehicles shown to be in your inventory. Due to dealer trades and vehicle sales, some dealers may have extra parts or insufficient parts to perform the Final Quality Inspection on remaining 2005 RX-8 inventory. Please see directions below regarding how to return excess parts or obtaining additional parts.

NOTE: The spark plugs contained in the kits for the FQI are the same heat range and type that the vehicles are produced with. These plugs offer the best performance under most driving conditions. However, Service Bulletin # 01-004/05 "ENGINE CRANKS NO START" advises use of a slightly hotter leading spark plug for customers that experience cold start problems.



If you have parts and no remaining 2005 RX-8 new model inventory, they MUST be returned to:

Mazda FQI Parts Return
1444 Mc Gaw Ave.
Irvine, CA 92614
TEL- (949) 442-6545

If you have 2005 RX-8 new model inventory and not enough parts sets to complete the FQI, call (949) 442-6545 to request additional parts.

IMPORTANT! 2006 RX-8 vehicles contain parts in the vehicle's glove compartment from the factory and are not subject to this notice. DO NOT request parts for 2006 models!

Make sure to have the following information available when requesting additional parts:

1. Number of parts sets needed.
 2. VIN(s) of vehicles in need of parts.
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- If you need to leave a voicemail message to request additional parts, please provide the following:
 1. Your name and telephone number including area code.
 2. Mazda dealer code.
 3. Number of parts sets needed.
 4. VIN(s) of vehicles in need of parts.

Thank you,

Mazda Technical Services

Addressees – Check appropriate positions, regions or activity

MNAO		REGION	
Executive Committee	<input type="checkbox"/>	Regional General Mgr (ALLRGM)	<input type="checkbox"/>
Executives' Assistants (EC Asst)	<input type="checkbox"/>	Executives' Asst (Admin-Exec Asst)	<input type="checkbox"/>
Sales Operations	<input type="checkbox"/>	Cust Satisfaction Mgr (CSM)	<input type="checkbox"/>
Finance	<input type="checkbox"/>	Region Sales Managers (RSM)	<input type="checkbox"/>
IT (IS – Administration)	<input type="checkbox"/>	Assistant Sales Managers (ASM)	<input type="checkbox"/>
Dealer Affairs (Dir Affairs)	<input type="checkbox"/>	Fixed Ops. Process Managers	<input type="checkbox"/>
Human Resources (HR)	<input type="checkbox"/>	Sales Process Mgrs (Sales Pro Mgr)	<input type="checkbox"/>
Public Relations (Public Affairs)	<input type="checkbox"/>	Sales Planning Managers (ALLSPM)	<input type="checkbox"/>
Internal Audit (Audit)	<input type="checkbox"/>	Sales Planning Coordinator/Specialist	<input type="checkbox"/>
Legal	<input type="checkbox"/>	Marketing Managers (Marketing Mgr)	<input type="checkbox"/>
Warranty & Service Assurance	<input type="checkbox"/>	Marketing Coordinator/Specialist	<input type="checkbox"/>
Marketing Operations	<input type="checkbox"/>	Business Development Mgrs (BDM)	<input type="checkbox"/>
Product Planning	<input type="checkbox"/>	Market Rep. Managers (Mkt Rep Mgr)	<input type="checkbox"/>
Sales	<input checked="" type="checkbox"/>	Market Rep. Coordinator/Specialist	<input type="checkbox"/>
Fleet	<input type="checkbox"/>	Technical Specialist	<input checked="" type="checkbox"/>
Distribution	<input type="checkbox"/>	Technical Trainers	<input type="checkbox"/>
Logistics	<input type="checkbox"/>	Region Customer Service & Parts Mgr	<input checked="" type="checkbox"/>
L.I.D. (Corp. Only)	<input type="checkbox"/>	Dealer Development Manager (DDM)	<input type="checkbox"/>
Retail Development	<input type="checkbox"/>	Fixed Ops. Manager (ALL FOM)	<input checked="" type="checkbox"/>
Accessory	<input type="checkbox"/>	DOM (ALL DOM)	<input type="checkbox"/>
Cust Serv & Prts Mgt. (CS&P mgmt)	<input type="checkbox"/>	DCSM (ALLDCSM)	<input checked="" type="checkbox"/>
CS&P Misc	<input type="checkbox"/>	DSM (ALLDSM)	<input type="checkbox"/>
Svc & Parts Mkt	<input type="checkbox"/>	Midwest Region (All Midwest)	<input type="checkbox"/>
Cust Satisfaction & Loyalty (CS/L)	<input type="checkbox"/>	Northeast Region (All Northeast)	<input type="checkbox"/>
Consumer Compliance Department	<input type="checkbox"/>	Southeast Region (All Southeast)	<input type="checkbox"/>
Shows & Special Events	<input type="checkbox"/>	Western Region (All Western)	<input type="checkbox"/>
Dealer Assistance Group-All	<input type="checkbox"/>	Gulf Region (All Gulf)	<input type="checkbox"/>
Dealer Assistance Group-Corp	<input type="checkbox"/>	ALL PORT MGRS	<input type="checkbox"/>
Dealer Assistance Group-Field	<input type="checkbox"/>	Mazda Parts Operation Guide	<input type="checkbox"/>
Employees Only – (Corp)	<input type="checkbox"/>	Other:	<input type="checkbox"/>
Employees Only – (All MNAO)	<input type="checkbox"/>	Other:	<input type="checkbox"/>
CAC Management	<input type="checkbox"/>	Other:	<input type="checkbox"/>